GET REDRESSED MONTH 2020





Campaign Impact Report | Prepared by Redress



WHAT WE ACHIEVED IN 2020

Our annual **Get Redressed Month** (GRM) has become one of our key vehicles for engaging with the public and educating them about keeping clothes in use for longer. Now in its third year, the month-long campaign is not only an opportunity for people to rethink their relationship with fashion, but also a chance for us to highlight the negative impact that the fashion industry has on the environment. After two successful campaigns, we were determined to overcome the challenges presented by Covid-19 and expand our reach through partnerships with corporates, brands and schools.

Overall, we engaged with **59** companies, brands and schools through GRM 2020. We placed **52 public collection points** in shopping centres, shops and restaurants in addition to the **14** points in schools and corporate businesses.







WHAT WE ACHIEVED IN 2020

GRM public awareness ramped up with a visually compelling social media campaign, involving local influencers and prominent figures, an industry study, and advertising in media including the SCMP, Localiz and Liv Magazine. Communications and PR efforts focused on the core message of the campaign, 'Keep clothing in use for longer', but always included a clear call to action to encourage involvement such as taking unwanted clothing to a collection point, engaging in social media or taking part in one of our events.

The campaign also benefited from exceptional public exposure through awareness posters in **22 MTR** stations for two weeks of October on the Ma On Shan, West Rail Line and East Rail Lines.

Our first ever socially driven competition – **The Hunt** – was created to find the oldest and most treasured clothing in Hong Kong. Through Facebook, Instagram and The Get Redressed webpage, the public shared their stories to inspire others on why conscious purchase can lead to a long-term relationship with clothing.

We continued our work with schools and businesses to educate people on the impact of fashion waste on our environment. We conducted **35 talks** to businesses, organisations and schools both online and offline, reaching over **5,000 individuals** across a range of ages, demographics and income brackets.



Redress would like to take this opportunity to thank all GRM partners and sponsors; Tencel, Gap Inc, Li & Fung, Swire Properties, DBS Bank, KPMG, RedBox Storage, Fidelity International, Edelman and Edelman Intelligence, and HKJC for making this our most successful Get Redressed Month so far.

GET REDRESSED MONTH 2020 IN NUMBERS



59
SCHOOLS &
BUSINESSES
INVOLVED





282
BOXES
COLLECTED



4
PUBLIC EVENTS



35
TALKS DELIVERED



>5000
INDIVIDUALS DIRECTLY
REACHED



42ENTRIES TO THE HUNT



140
stories submitted to our schools competition



150%
INCREASE IN WEB TRAFFIC DURING GRM COMPARED TO PREVIOUS MONTH





6.7M
ESTIMATED ONLINE & PRINT
MEDIA REACH

VISUAL CAMPAIGN

A big part of GRM 2020 was creating a consumer facing campaign that not only looked great, but also resonated with the general public in Hong Kong. We engaged a range of influencers and revamped the creative elements to maximize reach through social media, digital advertising, MTR advertising and various other brand-led touch points. Created in both English and Chinese, the visuals were also used in our communications with businesses and schools.

traditional addition to advertising, we asked partners and stakeholders to amplify the messages of the campaign, through their own social media and internal communications.



JOIN GET REDRESSED

Tencel Gap Inc. BUSFUNG DBS DBS Fidelity KPMG

This October we're running educational activities acro-clubs, all focussed on ext-changing attitudes toward waste and the impact of

CORPORATE

INVITATION

再見也不必傷心! 這個 #GetRedressed 月, 給你不需要的衣服 Redress,给衣物第二生命。我們會仔細整理收到的所有衣服,衣服將 会在木砂罐等 被或等燃塔军用和同收 點接以下鏈接了解更多參與活動的資訊。 我們的Get Redressed 回收衣物行動的回收箱可以在以下機構找到: merican Vintage, D2 Place, Gap, @Hobbs_hk, IKEA 宣家家居, Natur Discovery Park On The List, PizzaExpress Hong Kong, RedBox Storage 紅金送你會, @RueMadameworld, Timberland, HULA, The Mills Fabrica 南豊作坊、@The.WildLot, TKO Plaza 將軍漢廣場。WackyWhistles_hk GET REDRESSED
CLOTHING DRIVE





554

Engagements

20 523

People reached







CET PERPESSERMIT 日製品機構



MTR POSTERS

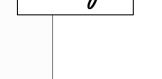
localiiz

5 ugly truths about Hong Kong's fashion consumption habits

accessories. However, this convenience comes at a price, and our collective track record on fashion consumption habits doesn't look very pretty. Here are some ugly truths revealed by a study commissioned by environmental NOC



Sustainable fashion has been the talk of the town for quite some time now, and given the amount of waste produced during this pandemic, it's especially important for us to show the world a little love. As one of the city's unique environmental charity Redress seeks to prevent textile waste and reduce fashion's water, chemical and carbon footprints. This month, Redress is hosting an online panel to discuss Hong Kong's fashion consumption and question how Hong Kong can take a lead on sustainable fashion. Featuring Redress Founder, Christina Dean and Aamir Sakhia COO. Lane Crawford, this event is not one to miss (especially for our fashionistas ou





數據顯示,每3名受訪者中就有2名 结果發現,每3名港人中就有關名表示,表示疫情改變自身與時裝相關的行為, 上問卷的方式訪問了1,000 名年齡介乎 消費習慣、更頻繁地重着衣物及將不需 Redress官方網站。Redress將會選出1.

18至64歲的里十万女十,探討衣物消費 要的衣物脱予成奠團體。此外,每5名港 個最勤發人心的故事,首10名傳送者可愿 行為、衣物使用習慣及衣物處置方式。 人中有2人僅保存衣物1年或以下。更有 取價值350元二手時裝店HUIA的機能





media, e-newsletter).

English.

WHAT THE MEDIA

SAID ABOUT US

Redress wants all of Hong Kong to get involved! The waste caused by the fashion industry is enormous, but we can lower our environmental impact through smart consumer choices

Redress, almost one-third of clothes in Hongkongers' wardrobes

directly into the trash. Approximately 196 tonnes of clothing enter our landfills every day!

Plus, it takes up to 2,720 litres of water to make one conventional cotton t-shirt. That's the same amount you drink in 3.7 years.

Combine these facts, and you'll see how much strain the fashion





Time to get Redressed

shop mindfully, reduce waste and form long-term sustainable shopping habits. The movement aims to revive, restyle, and

green queen⊦ Wardrobes Never Worr Dy Sally Ho - Published on Sep 30, 2020 - Last updated Sep 30, 2020 new study commissioned by Hong Kong-based environmental nonprofit Redress has evealed that a third of clothing in Hongkongers' wardrobes are never or rarely worn. The research also found that two in five consumers in the city keep their clothes for one year or even less, highlighting the severity of the throwaway culture in Hong Kong contributing to the he study, titled Clothing Consumption. Usage and Disposal Habits in Hong Kong, revealed a series of stark figures

howing the prevalence of overconsumption and throwaway habits amongst Hong Kong consumers when it comes to heir fashion choices. In addition to finding that 40% of Hongkongers keep clothing for one year or less, the survey

lothing entering the city's landfills every single day

nted clothing in the rubbish, contributing to the 196 tonnes of

In lieu of in person activities we ramped up media and social media engagement

for GRM 2020. With support from communications consultancy, Edelman, this year's campaign generated 27 pieces of media coverage in addition to 6 from

paid partnerships. 14 were written in Chinese while the remaining were in

GRM reached a potential 6.5M eyeballs through third party media engagements

and a further 180,000 through our own owned media channels (website, social



10月關注 衣櫃最愛舊衫

y √ ⑤ f i i 策好 0



國1之1 - 國1 (品牌提供)



【明報專訊】香港每天有196公噸的衣物投進垃圾堆填區;30%的香港人會將不需要的衣物視 5書行為、衣物使用習慣及衣物處置方式,以評估香港大眾對時裝廢料物問題的看法,並了

非牟利環保組織Redress委託進行的「香港衣物精實、使用及處置習慣研究」結果發現,每5名香港人中就有2人 . (40%) 僅保存衣物1年或以下,而更有近三分之一的香港消費者會把不需要的衣物當作垃圾直接丟案,導致在香 漢集年實大約196公顧內伽語從至惟擅属 Redress將於10月醫辦「Get Redressed關注目」 推出一幕別總上及 総下活動,以直接環保訊息。

調音於8月至9月期間接行,以線上間業時間了1,000名年龄介平18至64業長漢的第十及女士,探討次衛指書行為 次编使用警悟及浓物處實方式,以評估器漢大亞對擠衛森科群藥的看法,並跨經斯茲德臺疫情如何改變相關警悟。

物消費習慣、更頻繁地重着衣物及將不需要的衣物蜡予慈善團鞋。

【在家花店】小心網譜成布徵漫度消費 4招數你保住茶包、按【下**一頁**】**了**到

「尋找全港最悠久衣物」活動

Redress的研究發現,43%受動者表示他們基於情感價值而繼續保存衣服。因此,今年「關注月」醫辦「轟我全港 最悠久衣物」活動,以發掘及泰揚這些舊衣服背後的動人故事,並鼓勵更多層港人更長久地保存其衣物

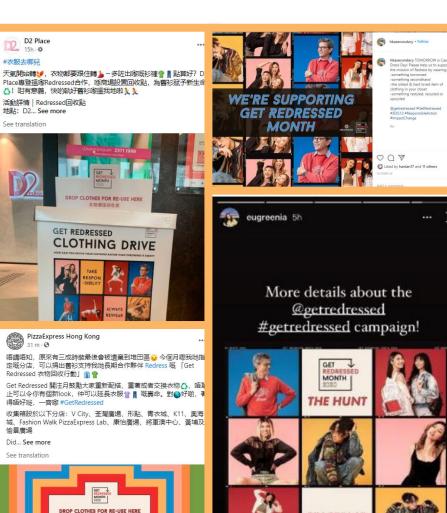
站。Redress將會選出15個最啟發人心的故事,首10名優勝音可贏取價值350元二手時裝店HULA的推拳,藉以鼓 助治署会支持二手時時,另外,5条傳送会可嘉取Redress所续稱者關建立指保衣標的治署会指定《Dress FWith



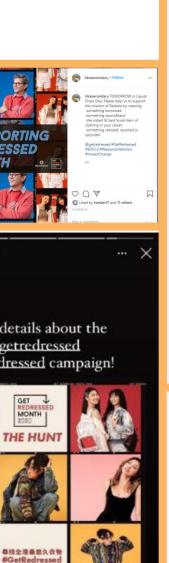


PARTNER & INFLUENCER SUPPORT

GET REDRESSED CLOTHING DRIVE



@getredressed













thegloriayu · Following

long I've had this dress.

moments

thegloriayu @getredressed asks

this D&G dress! Swipe to see this

what's the oldest piece of clothing in my closet — for me, it might just be

dress from 2 years ago, and then from 12 years ago 🙃 which is about how

My mother got me this dress, and this item means a lot to me because I've

worn it to several special occasions and seeing it reminds me of those



ctunglee Checked out this new cafe in SYP finally (prob one of the prettiest that I have been lately).

Liked by laichingkaitlyn and 1,803 others

And posing with my signature denim shirt again @@@What's the longest-owned item in your wardrobe and what's the story behind it? Join me in #GetRedressed Month's Hunt for Hong Kong's Oldest Piece of Clothing - Redress's favourite stories will be featured in their campaign wrap-up and receive a voucher from

O O A

891 likes

for a good cause!

@GETREDRESSED

OCTOBER 19

Add a comment..

CONSUMER STUDY

Clothing Consumption, Usage and Disposal Habits in Hong Kong

To help people better understand the magnitude of the issues we raise during GRM, and increase our understanding of changing opinions and behaviors, we commissioned our first consumer study titled, "Clothing Consumption, Usage and Disposal Habits in Hong Kong". Created in partnership with Edelman Intelligence, the study revealed some of the habits that lead to our increasing waste problem.

According to the study of 1000 people in Hong Kong, two in five of us only hold on to clothing for one year or less and when we don't want it anymore, a third of us will put it in the bin rather than making sure it gets another life.

Those surveyed cited discounts as the number one purchase trigger for buying clothes. The report also highlighted that almost one third of clothes in our wardrobes are never or rarely worn, with impulse buying and purchasing clothing in the wrong style or size being the other key reasons behind unused clothing items in closets. According to our data two-thirds of us have changed our clothing consumption behaviour because of Covid-19.

Perhaps unsurprisingly, we spend more money than most countries on our clothing. We set aside 11% of our monthly expenditure on fashion...that's more than we spend on health or education!









SOCIAL CAMPAIGN THE HUNT

In response to the ugly truths highlighted in our consumer study, for this GRM we wanted to celebrate the clothes that have stood the test of time.

The Hunt was GRM's social media competition, designed to uncover the city's oldest and most cherished items

From a knitted children's hat passed down from generation to generation to a silk dress that had been on a world tour with three different owners and a vintage velvet jacket created in the 70s by a local designer, we were overwhelmed by beautiful stories told through Facebook and Instagram.

Overall, we received more than 40 entries, further amplifying our message about buying quality clothes that can continue to be worn again and again.

View all of our winners and runners up.

ENTRIES VIA FACEBOOK & IG

Redress

Published by Buffer 💿 - 28 September - 🔇

今天,我們正式展開「尋找全港最悠久衣物」故事招募活動! 🔎 😭

由今天起至2020年10月30日,依照以下簡單步縣参加活動,即有機會原取HULA 禮券,在二手時 裝店平台發掘自己的新歡。Redress團隊將挑選出15個最具敵發性的故事:

頭獎 (3名) : 各兩張\$350HULA 禮券 二獎 (7名) : 各一張\$350HULA 禮券

三獎(5名): DRESS [WITH] SENSE環保衣櫥消費指南各一本

要象加活動,你只需依照以下光器

在此這個貼文留言上載你身穿自己最善衣物的照片。

2. 告訴我們你擁有這件衣物多久、背後的故事,以及分享你如何配搭這件衣物。

在你的貼文中標註#GetRedressed及@RedressAsia。

如有任何爭議,Redress Ltd.將保留最終決定權。有關條款及細則,請參問https://buff.ly/3cE6GyO

This October, we're kicking off a city-wide hunt for Hong Kong's oldest piece of clothing still in use for #GetRedressed Month in celebration of the stories around these clothes and inspire others to extend the lifeson of our clothes. D ??

From today until 30 Oct 2020, follow the simple steps below for a chance to win a gift voucher from @joinhula – another way of buying pre-loved clothing. The Redress team will pick 15 winners who share the most inspiring stories.

First prize (3 winners): 2 x \$350 HULA voucher each

2nd prize (7 winners): 1 x \$350 HULA voucher each

3rd prize (5 winners): 1 x DRESS [WITH] SENSE - Redress' consumer guide e to keeping a more environmentally friendly wardrobe

To enter, you need to:

Upload a photo of you in your oldest piece of clothing in the comment section of this post.
Tell us how old this item is, a story about it, and how you style it now.

Tag #GetRedressed and @RedressAsia in your post

Redress Ltd. reserves the right of final decision in case of any dispute. Terms and conditions apply: https://buff.ly/3cE6GyO

See translation



























CHANGING BEHAVIOURS THROUGH EDUCATION

By engaging with schools and businesses we directly spoke to more than 5,000 individuals during GRM. 500 employees from 11 corporate groups joined us for our fun and interactive Lunch & Learn sessions while we also conducted 14 talks to 3,000 primary and secondary students in both local and international schools across Hong Kong. GRM speakers were also involved in 5 other speaking opportunities including ReThink, Think Ocean and KGV NGO Fair. These had a combined audience of over 1,500.

By giving businesses and brands the tools to run their own Get Redressed Days and other activities, our messages reached more people than ever before. Employees had fun, dressing up in their oldest and more unique items of clothes, while also raising money for Redress.

While much of the engagement was done online this year, schools still formed a vital communications channel for GRM. Through advocacy and education, we endeavor to inspire the younger generation to change behaviors through talks and activities. In 2020 Redress also launched the ECF Circular Fashion Education Programme, a toolkit full of free, online resources and exercises that support learning about sustainability in the fashion industry. For GRM we invited school children to take part in our short story competition. We received 140 stories across three age categories and were blown away by the creativity and positive approach of the children who took part.













EVENTS TO INSPIRE POSITIVE CHANGE

For GRM 2020 we had to change our usual approach to hosting live events. We still wanted to ignite conversations among industry players and encourage behavioral change among the public, so this year events were hosted online.

Raising Conscious Consumers with Retykle



Parents had the chance to learn about sustainable fashion choices alongside their children. The online/offline event covered topics including issues in the fashion industry, how to dress your children sustainably, wardrobe edits, what to do with unwanted clothes, and engaging your children in sustainable shopping.

Denim upcycling workshops

We ran two workshops (one in English and one in Chinese) via Zoom with HULA founder Sarah Fung, founder of Basics For Basics Kayla Wong, Redress Design Award Alumnus and fashion designer Jesse Lee and founder of Sew on Studio social enterprise Winsome Lok. 75 participants were guided through three easy to apply embroidery techniques to breathe new life into old denim items.

Panel discussion: Fashion, Sustainability and Covid-19

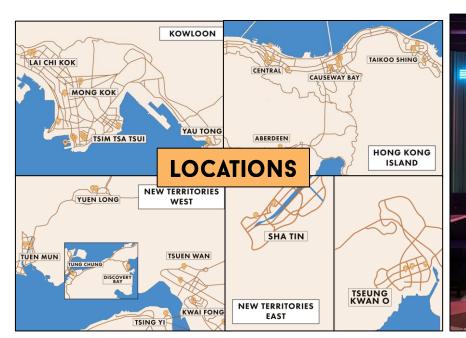
We brought together our founder, Christina Dean, Aamir Sakhia, COO of Lane Crawford and Alice Riley-Smith, the Commissioning & English Content Editor at Vogue HK for an open and honest dialogue around the future for sustainability in fashion in a post-Covid-19 world? More than 80 people joined the Zoom session moderated by designer and sustainability advocate, Gloria Yu to hear what these industry experts had to say.



CLOTHING DRIVE

As an NGO with an environmental mandate, collecting secondhand clothes for redistribution isn't a primary objective for Redress. However, we want people to understand there are ways to give their old clothing a second life. One of the most visible elements of our campaign is our annual clothing collection. By putting collection boxes in 52 locations with high footfall this year, GRM received more external exposure as well a huge amount of secondhand clothing.

With the Covid-19 pandemic impacting much of our work, we could not host a public sort-a-thon like 2019, however at the time of writing we are working to sort the clothes to redistribute to charities throughout Hong Kong and sell our next pop-up in Q1 of 2021.







衣物回收行動





































A BIG THANK YOU TO OUR SPONSORS



















SUPPORTING ORGANISATIONS































